

January 12, 2021

## BY ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 5022 - Suspension of Service Terminations and Certain Collections Activities
During the COVID-19 Emergency
Response to PUC's Weekly Data Request

Dear Ms. Massaro:

On behalf of National Grid, I have enclosed the Company's response to the PUC's Weekly Data Request in the above-referenced matter.

Thank you for your attention to this filing. If you have any questions, please contact me at 781-907-2121.

Sincerely,

Raquel J. Webster

Enclosure

cc: Docket 5022 Service List Jon Hagopian, Esq. John Bell, Division Linda George, Division

<sup>&</sup>lt;sup>1</sup> The Narragansett Electric Company d/b/a National Grid (National Grid or the Company).

The Narragansett Electric Company d/b/a National Grid RIPUC Docket No. 5022 COVID -19 Emergency Responses to Commission's Recurring Weekly Data Requests Issued June 4, 2020

## **PUC 1-1**

## Request:

Please provide the following information on a weekly basis for the period commencing March 2020 (Please provide in the format provided to the Massachusetts Department of Public Utilities – referenced in Cargill Hearing Officer Memorandum dated April 9, 2020).

- Total Number of Customers
- Revenues (\$)
- Sales (kWh Electric/Therms Gas)
- Age Arrearages/Unpaid Bills
  - o Arrears 30 Days 60 Days
  - o Arrears 60 Days 90 Days
  - o Arrears 90 Days >
- Number of Customers Eligible for Termination of Service (Shut-Off) Unpaid Bill
- Number of Customers on Arrearage Management Plan
- Number of Customers on Payment Plan
- Uncollected Accounts/Arrearages
- Sort by Rate Class:
  - o Residential
  - o Residential Low-Income
  - o Small Commercial and Industrial ("C&I")
  - o Medium C&I
  - o Large C&I
- Historic Comparisons -12 Months' Historic Data
  - Variance in dollars
  - Variance percentage

## Response:

Per the PUC's request, the Company is providing a PDF version of Attachment PUC 1-1. The Company has also provided the Excel document attached as Attachment PUC 1-1.

**ELECTRIC** 

Footnotes (if necessary)

(1) Summed on billing month rather than calendar month.
(2) Dollars allocated to reinstate and nav had debt have been excluded from these amounts.

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	Mor Apr May Jun July Aug	2019 Sep Oct Nov Dec Jan Fet	2020           Feb         Mor         Apr         Moy         Jun         Jul         Aug         Sep         Oct         Nov         Dec         1/9/2021	Year-Over-Year Variance (Percent Change)  Year-Over-Year Variance (Amount Change)  Mor Agr Moy Jun Jul Aug Sep Oct Nov Dec Jun Feb Mor Agr Moy Jun Jul Aug Sep Oct Nov Dec Jun Feb
# of Customers Residential Low Income Residential	222,692 222,614 222,273 222,068 221,977 222,068 20,333 20,344 20,299 20,268 20,233 20,345 20,345 20,235 20,	43 222,334 222,714 224,268 225,445 225,330 2 57 20,248 20,320 20,456 20,531 20,537 20	225.922 226.386, 226.586, 226.589, 226.589, 226.589, 226.589, 225.485, 225.589, 225.795, 226.797, 227.574, 228.781, 228.683, 225.785, 226.797, 227.574, 228.781, 228.683, 226.589, 226.785, 226.	169, 259, 188, 168, 179, 189, 189, 189, 189, 189, 189, 189, 18
Medium C&I Large C&I Total	18,657 18,643 18,600 18,736 18,204 18,524 18	14.1 18,330 1.8,801 1.8,889 1.9,040 1.9,040 1.9,040 1.00 1.00 1.00 1.00 1.00 1.00 1.00 1	19.10    1	- 128 - 128
# of Customers w/ Arrears Residential Low Income Residential	39.582 43.164 40.708 39.047 40.653 39.14 9.251 9.517 8.320 6.961 6.591 6.59	47 - 38,855 - 38,524 - 43,264 - 41,424 - 43,218 - 7,835 - 8,814 - 8,814 - 8,81	\$\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	1265 2715 2466 2546 2775 2467 2547 2548 2776 2454 275 265 265 265 265 265 265 265 265 265 26
Small C&I Medium C&I Large C&I	2,620   3,513   3,003   2,426   2,550   2,55   3,003   881   707   561   613   5   5   5   5   5   5   5   5   5	21	3,318	23381 01381 31.781 54.582 56.383 36.681 19.581 25.782 2785 29.58 1 1.325 1 1.3
# Arrears 30-60 Residential Low Income Residential	20,231 21,202 16,947 14,456 16,572 14,85 1,938 1,857 1,991 1,017 1,011 1,011	35.336 35.337 35.338 35	22,924 22,971 19,538 15,533 17,539 13,165 14,564 15,365 15,946 16,560 20,085 19,077 1485 12,225 1,161 999 1,022 1 757 800 887 833 941 1,382 1 1,385 1	- 155% - 75% - 4.5% - 21.5% - 21.0% - 4.0% - 2.0% - 3.7% - 1.55% - 10.0% - 2.7% - 1.55% - 10.0% - 2.7% - 1.55% - 10.0% - 2.7% - 1.55% - 10.0% - 2.7% - 1.55% - 10.0% - 2.7% - 1.55% - 10.0% - 2.7% - 1.55% - 10.0% - 2.7% - 1.55% - 10.0% - 2.7% - 1.55% - 10.0% - 2.7% - 1.55% - 10.0% - 2.7% - 1.55% - 10.0% - 2.7% - 1.55% - 1.0% - 2.7% - 1.55% - 1.0% - 2.7% - 1.55% - 1.0% - 2.7% - 1.55% - 1.0% - 2.7% - 1.55% - 1.0% - 2.7% - 1.0% - 2.7% - 1.0% - 2.7% - 1.0% - 2.7% - 1.0% - 2.7% - 1.0% - 2.7% - 1.0% - 2.7% - 1.0% - 2.7% - 1.0% - 2.7% - 1.0% - 2.7% - 1.0% - 2.7% - 1.0% - 2.7% - 1.0% - 2.7% -
Small C&I Medium C&I Large C&I		772 1,479 1,319 2,190 2,104 1,565 18 365 325 366 341 588 88 88 81 75 75	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	
# Arrears 60-90 Residential Low Income Residential	24,265 25,269 20,319 17,019 19,534 17,44 7,789 9,173 9,340 7,505 5,875 6,01 1,682 1,460 1,281 9,77 7,001 9,701 9	47 17,990 18,186 23,773 22,437 22,894 164 5,643 5,745 6,514 6,270 7,559 1277 675 744 847 1217	22.12    22.11    22.22    14.40    20.667   15.744   16.861   17.999   18.842   19.847   19.402   24.146	128° -348° -248° -1288° -348° -68° -128° -348° -28° -128° -128° -348° -128° -348° -128° -348° -128° -348° -128° -348° -3
Small C&I Medium C&I Large C&I	658 668 997 556 501 5 152 18 212 114 118 1 17 13 35 11 24 24 24	555 552 548 481 610 662 70 110 106 93 143 138 138 13 15 8 10 16 15		SLIN 1553N - 348K - 3.1N - 048, 4553N - 3558N
Total # Arrears 90> Residential	10.298 11.402 11.805 9,143 7,218 7,218 7,218 1.1562 12.789 14.421 17.086 18.106 18.20	94 6,827 7,032 7,842 7,881 9,591 24 18,211 17,399 17,154 16,996 16,813	10.795 13.726 15.441 11.806 9.305 8.488 6.327 5.976 6.725 6.097 7.881 1.511 18.166 22.214 8.650 7.725 28.300 28.406 28.300 28.406 28.300 7.725 7	3334   3536   050   15
Small C&I  Medium C&I  Large C&I	337 437 518 62 599 51 337 142 14 13 15 15	3.51.2 3.52.2 3.52.3 3.53.3 3.52.3 3.	- 200   - 200	
Total \$ Arrears 30-60 Residential	17,637 19,532 20,715 22,907 23,742 24,01 57,200,859 57,610,014 55,193,594 53,077,456 52,539,827 51,773,3	78 24,109 23,293 23,215 23,040 23,067 04 51,692,229 51,663,539 52,297,457 52,963,299 55,066,087 57,5	77.254 77.353 78.555 81.531 84.879 85.573 77.655 76.058 75.155 55.007 84.854 84.725 77.555.007 81.055 75.05	2244  4474   2174  3266  5194  5195  519
Small C&I  Medium C&I  Large C&I	\$1,75,646 \$1,708,637 \$1,507,03 \$900,477 \$438,002 \$303,70 \$1,748,063 \$438,851 \$472,799 \$240,877 \$200,856 \$147,44 \$1,748,002 \$930,671 \$608,277 \$373,745 \$334,711 \$230,11 \$418,102 \$700,403 \$499,435 \$195,039 \$284,632 \$197,44	80   \$289,911   \$3,005,82   \$473,187   \$503,8,141   \$1,082,4%   \$5,762,37   \$545,82   \$203,832   \$527,292   \$472,861   \$7,795   \$222,365   \$277,219   \$377,976   \$471,539   \$509,908   \$7,976   \$471,539   \$509,908   \$7,976   \$471,539   \$509,908   \$7,976   \$	5718,300 5918,007 510,007 500,	- 4.559   - 35.551   -
Total \$ Arrears 60-90 Residential	\$10,579,120 \$11,788,576 \$7,924,808 \$4.487,592 \$3,985,627 \$2,652,11 \$2,966,408 \$3,711,976 \$3,965,360 \$2,881,559 \$1,910,007 \$1,357,15	87 \$2,642,464 \$2,542,395 \$3,617,659 \$4,702,004 \$7,661,787 \$10,6 94 \$1,016,668 \$986,993 \$598,225 \$1,090,972 \$1,989,320 \$3,2	0.05.20	
Low Income Residential Small C&I Medium C&I Large C&I	\$1,266,857 \$1,451,773 \$1,274,148 \$811,629 \$496,825 \$333,54 \$15,921 \$15,921 \$231,169 \$276,574 \$165,024 \$95,669 \$95,669 \$1,571,472 \$260,754 \$318,222 \$181,331 \$134,409 \$125,80 \$100,827 \$	40 256,252 5248,650 5284,052 5363,622 560,3425 57,963 557,463 588,765 562,896 560,899 5267,240 51  202 590,413 598,267 5112,749 5140,315 5147,375 51  87 512,354 572,373 570,317 571,967 5167,860 51		- 0.328   -4.178   -15.78   15.48   -5.78   15.48   -2.248   -2.55   -3.284   -1.65   -2.248   -2.55   -3.284   -1.65   -2.248   -2.55   -3.284   -1.65   -2.248   -2.55   -3.284   -1.65   -2.248   -2.55   -3.284   -1.65   -2.248
Total \$ Arrears 90> Residential	\$4,657,461 \$5,815,794 \$6,182,074 \$4,135,926 \$2,755,681 \$1,991,52 \$6,813,963 \$7,830,917 \$9,003,338 \$10,699,689 \$11,504,375 \$11,636,22	21 51,544,350 \$1,495,048 \$1,528,239 \$1,727,569 \$3,175,219 \$4,5 76 \$11,446,613 \$11,010,707 \$10,909,682 \$10,846,954 \$10,882,050 \$11,2	(4577.00) 36.05.41] 36.05.51] 36.05.51 [ 36.05.51 [ 35.07.51 [ 31.05.05] 31.05.05 31.05.05] 31.05.05] 31.05.05] 31.05.05] 31.05.05 31.05.05] 31.05.05] 31.05.05] 31.05.05] 31.05.05 31.05.05] 31.05.05] 31.05.05] 31.05.05] 31.05.05 31.05.05] 31.05.05] 31.05.05] 31.05.05 31.05.05] 31.05.05] 31.05.05] 31.05.05 31.05.05] 31.05.05] 31.	10.05.05   10.75   1
Low Income Residential Small C&I Medium C&I I are C&I	\$4,307,125 \$4,916,370 \$5,007,154 \$4,651,797 \$4,600,913 \$4,795,91 \$145,300 \$181,652 \$241,835 \$293,428 \$306,768 \$279,81 \$480,032 \$517,823 \$543,665 \$572,924 \$588,724 \$588,724 \$587,84 \$7,100 \$58,277 \$178,175 \$137,044 \$178,868 \$155,606	50   \$4,850,687   \$4,840,767   \$4,909,807   \$4,882,740   \$5,037,721   \$4,2   12   \$276,551   \$267,417   \$283,727   \$263,415   \$561,213   \$33   46   \$510,653   \$5616,734   \$518,104   \$565,595   \$569,443   \$565,595   \$669,443   \$565,595   \$669,443   \$565,595   \$566,660   \$1,90,60	4.236.07 54.72.89 5496.396 52.17.773 55.07.805 56.169.300 56.322.099 56.015.72 55.004.617 57.805.407 55.195.644 55.086.377 57.805.27 57.	1.9%   0.6%   3.4%   18.4%   34.1%   11.9%   24.1%   11.9%   6.5%   51.6%
Total \$ Total Arrears Residential		35 \$17,354,454 \$16,935,389 \$16,957,874 \$16,907,545 \$17,096,486 \$16,6 74 \$14,155,510 \$13,661,239 \$14,205,364 \$14,901,225 \$17,937,458 \$22,0	1986   1986	- 125   - 1
Low Income Residential Small C&I Medium C&I	\$7,309,628 \$8,076,780 \$7,432,005 \$6,063,902 \$5,536,340 \$5,433,22 \$1,053,284 \$1,251,672 \$991,207 \$699,328 \$603,293 \$508,25 \$1,527,954 \$1,770,949 \$1,470,164 \$1,127,999 \$1,127,999 \$1,127,999 \$1,127,999 \$1,067,844 \$943,81	770 \$5,396,850 \$5,399,200 \$5,667,046 \$5,884,502 \$6,723,390 \$6,0 95 \$510,252 \$502,765 \$550,455 \$601,406 \$1,001,314 \$1,2 \$520,455 \$10,000 \$1,000,830 \$1,277,49 \$1,326,725 \$1,50 \$66 \$55,575 \$52,360 \$527,077 \$577,026 \$004,005 \$1,000,830 \$1,000,800 \$1,000,	\$6,003,995 \$6,355,827 \$6,665,927 \$5,661,255 \$6,854,550 \$7,077,201 \$8,905,550 \$6,006,000 \$5,005,900 \$5,955,800 \$5,965,800	- 1.10% - 177% - 1.04% - 17.0% - 10.0% - 17.0%
Total Billed Sales kWh or therms Residential	\$27,494,111 \$31,140,370 \$29,021,049 \$24,958,400 \$23,697,577 \$22,103,24 30,225,629 19,638,877 12,126,830 6,511,837 3,918,039 3,691,44	44 \$21,541,268 \$20,972,832 \$22,103,772 \$23,337,118 \$27,933,492 \$31,9 57 3,828,362 5,200,410 11,944,691 24,900,111 32,681,622 26,8	1,981,160 \$5,125,44 \$41,44,599 \$41,48,599 \$41,08,439 \$41,48,592 \$83,372,243 \$37,894,596 \$36,286,855 \$35,128,418 \$38,522,250 \$33,663,077 \$41,744,696 \$16,591,596 \$24,525,004 \$15,615,794 \$15,561,691 \$6,217,567 \$4176,596 \$37,85,797 \$3,540,677 \$5,000,072 \$11,070,910 \$15,445,222 \$N/A\$	11.45, 23.75, 41.45, 66.18, 66.18, 71.06, 66.18, 67.58, 61.76, 67.75, 61.75, 61
Low Income Residential Small C&I Medium C&I	2,767,741 1,865,536 1,178,889 668,541 419,426 403,00 4,369,166 2,589,125 1,452,411 712,823 436,063 454,1 9,051,667 6,554,544 4,330,039 2,571,643 1,677,653 1,612,77	80 423,719 528,196 1,035,848 2,138,073 2,617,301 2,1 78 430,464 577,000 1,437,016 3,499,214 4,590,908 4,2 80 1,747,327 2,029,118 3,906,915 7,621,224 9,299,137 8,2	2.165.525   2.25.53.11   1.96.569   1.20.596   63.398   42.550   393.576   379.497   485.713   1.010,710   3.712590   N/A   1.01279   3.742590   3.742792   3.762771   2.40.056   1.96.2584   89.956   38.021   49.129   37.441   59.752   1.20.379   2.54450   N/A   1.20.5377   3.742785   3.75231   3.742591	1.668   1287   2.568   688   1287   2.48   10.58   668   1.998
Total Billed Total Revenue \$ Residential	13,291,884 13,626,795 10,801,396 8,829,224 7,961,887 7,843,44 61,705,885 44,274,878 29,949,525 19,294,068 14,013,028 14,006,93 535,010,855 525,373,381 518,235,807 511,664,183 510,271,171 59,375,03	14.2 /,653,0138 /,842,603 10,217,514 13,859,532 15,956,601 14,8 36 14,092,890 16,177,326 28,541,983 52,018,154 65,125,569 56,4 111 59,776,353 \$13,100,990 \$17,644,831 \$31,544,477 \$41,236,780 \$32,2	1.0893.95 11.0883.07 12.553.55 11.000.07 12.553.553.55 11.000.07 12.553.55 11.000.07 12.553.55 11.000.07 12.553.553.55 11.000.07 12.553.55 11.000.07 12.553.55 11.000.07 12.553.553.55 11.000.07 12.553.55 11.000.07 12.553.55 11.000.07 12.553.553.55 11.000.07 12.553.55 11.000.07 12.553.55 11.000.07 12.553.553.55 11.000.07 12.553.55 11.000.07 12.553.55 11.000.07 12.553.553.55 11.000.07 12.553.55 11.000.07 12.553.55 11.000.07 12.553.553.55 11.000.07 12.553.55 11.000.07 12.553.55 11.000.07 12.553.553.55 11.000.07 12.553.55 11.000.07 12.553.55 11.0000.07 12.553.553.55 11.0000.07 12.553.55 11.0000.07 12.553.55 11.0000.07 12.55	-12% -12% -12% -12% -12% -12% -12% -12%
Low Income Residential Small C&I Medium C&I	\$3,815,460 \$1,981,289 \$1,259,002 \$823,287 \$586,925 \$503,55 \$5,139,355 \$3,392,084 \$2,062,324 \$1,218,502 \$1,166,155 \$1,025,34 \$7,151,331 \$5,645,638 \$3,898,858 \$2,737,896 \$2,228,065 \$2,110,44	91 \$540,984 \$767,284 \$1,169,352 \$1,991,161 \$2,386,867 \$1,9 42 \$1,081,397 \$1,428,174 \$2,957,441 \$4,560,233 \$5,497,423 \$5,0 54 \$2,212,348 \$2,787,688 \$3,444,815 \$5,749,624 \$7,209,834 \$5,9	1:0734	
Total Supplier Receivables Purchased (for EDCs)(1) Residential	\$5,096,995 \$4,395,182 \$4,242,601 \$2,941,807 \$2,384,602 \$2,254,80 \$56,213,796 \$40,787,574 \$29,670,252 \$19,085,676 \$16,936,919 \$15,269,20	55 \$2,337,623 \$2,623,804 \$3,386,488 \$5,033,011 \$5,833,881 \$5,1 53 \$15,928,705 \$20,707,940 \$28,802,927 \$48,878,505 \$62,162,284 \$50,3	5.510.689 53.02.2689 92.25.2596 53.69.599 34.59.597 52.60.680 515.74.680 515.	- 1.23
Low Income Residential Small C&I Medium C&I			: _	
Large (&I Total Total Revenue Billed \$ (Line 11 + Line 12) Residential	\$35.010.085\$ \$35.373.281 \$19.265.007 \$11.662.183 \$10.271.121 \$9.275.00	111 59.776.353 513.100.990 517.644.831 531.544.427 541.236.780 532.2	27 AC 771 (31 971 NG 1971 NG 1	
Low Income Residential Small C&I Medium C&I	\$3,815,460         \$1,981,289         \$1,259,002         \$823,287         \$586,925         \$503,55           \$5,139,355         \$3,392,084         \$2,062,324         \$1,218,502         \$1,166,155         \$1,025,34           \$7,151,331         \$5,645,638         \$3,898,858         \$2,737,896         \$2,228,065         \$2,110,44	91   \$540,984   \$767,284   \$1,169,352   \$1,991,161   \$2,386,867   \$1,942   \$1,081,397   \$1,428,174   \$2,957,441   \$4,560,233   \$5,497,423   \$5,04   \$2,212,348   \$2,787,688   \$3,444,815   \$5,749,624   \$7,209,834   \$5,9	\$.507.84] \$1.568.86] \$1.297.513   \$997.540   \$553.841   \$987.760   \$450.760   \$455.55] \$488.866   \$977.013   \$1.388.797   \$997.40   \$5.009.781   \$4.458.887   \$1.386.187   \$1.386.791   \$1.466.887   \$1.586.187   \$1.	
Large C&I Total \$ Revenue (Payments) Received (2)	\$5,096,795 \$4,395,182 \$4,214,261 \$2,641,807 \$2,584,602 \$2,254,80 \$56,213,796 \$40,787,574 \$29,670,252 \$19,085,676 \$16,936,919 \$15,269,20 \$23,519,027 \$2,007,000 \$23,860,000 \$15,972,910 \$12,963,200 \$15,972,910 \$12,963,200	55 \$2,317,623 \$2,623,804 \$3,186,488 \$5,033,011 \$5,831,381 \$5,135 \$3 \$15,928,705 \$20,707,940 \$28,402,927 \$48,878,505 \$62,162,284 \$50,3	\$5,100,689 \$5,022,683 \$4,125,596 \$3,855,599 \$3,359,672 \$2,666,136 \$21,60,1381 \$2,407,859 \$3,305,138 \$3,321,240 \$4,848,075 \$998,400 \$10,300,300,300,300,300,300,300,300,300,3	- 1.3% - 5.1% - 5.7% - 27.2% - 3.2% - 16.6% - 3.9% - 23.3% - 4.2% - 3.7% - 1.0%
Low Income Residential Small C&I Medium C&I	\$1,391,045 \$25,684,383 \$1,487,081 \$21,277,989 \$1,088,889 \$500,8 \$5,478,996 \$4,677,910 \$3,281,388 \$1,816,354 \$1,315,954 \$1,094,8 \$7,250,633 \$6,679,212 \$5,376,710 \$3,311,700 \$2,619,690 \$2,347,3	32 \$477,199 \$553,953 \$453,458 \$774,434 \$1,354,512 \$2,99 \$90 \$965,720 \$1,084,196 \$1,198,136 \$2,647,050 \$4,724,915 \$4,4 \$89 \$1,198,218 \$2,434,946 \$2,261,970 \$4,233,005 \$6,358,231 \$5.8	2.915.07	- 43% - 55% - 106 - 206 - 34% - 50% - 206 - 326
Large C&I Total # Revenue (Payments) Received Residential	\$5,033,693 \$4,438,891 \$4,351,069 \$2,838,549 \$2,247,740 \$2,741,44, \$55,334,574 \$50,537,446 \$38,365,376 \$25,918,352 \$20,225,632 \$17,505,44	00 \$1,832,766 \$2,841,882 \$1,984,507 \$3,803,117 \$4,943,783 \$5,2 65 \$15,334,170 \$18,205,038 \$18,351,281 \$33,804,099 \$49,684,577 \$50,0	\$5,532,566 \$4,693,411 \$2,394,335 \$4,956,114 \$3,000,563 \$2,785,844 \$2,669,934 \$2,777,887 \$2,623,916 \$2,671,676 \$2,907,475 \$1,075,598 \$1,000,1436 \$49,410,084 \$38,673,855 \$38,294,131 \$232,866,411 \$19,781,474 \$115,781,297 \$16,202,675 \$16,202,675 \$16,693,935 \$16,	4.8% -25.5% 12.2% 6.0% 13.7% -2.6% 50.5% -7.7% 34.0% -22.6% 50.5% -7.7% 34.0% -12.0% 50.5% 12.0% 50.5%
Small C&I	15,994 22,485 18,968 23,829 20,927 17,534 17,44 15,542 17,534 17,44 15,542 17,534 17,44 15,542 17,534 17,44 15,542 17,534 17,44 15,542 17,534 17,44 15,542 17,534 17,44 15,542 17,534 17,44 15,542 17,544 17,44 17	772   17,573   18,774   16,967   18,889   21,791   122   16,048   18,739   15,825   18,222   24,689   39   4,789   6,099   4,633   5,677   7,328	\$4.56	129   129
Difference Returner Billed and Bessived Boye	791 801 915 825 856 8: 223,789 229,915 232,942 216,098 239,633 229,86 uu (Line 13 - Line 14) (5 22 403) (6 4 50 6 73) (7 5 8 3 3 0) (7 5 4 6 0 73)	90 771 961 654 941 1,020 62 222,907 250,074 221,730 249,732 265,789 2	Section   Sect	
Residential Low Income Residential Small (Si Medium C&I Large C&I Total	[\$1,49,421] [\$6,083,009] [\$5,033,402] [\$4,159,627] [\$2,282,229] [\$1,493,59] [\$2,424,415 [\$703,093] [\$228,029] [\$1,304,652] [\$510,933] [\$228,029] [\$1,293,580] [\$1,285,826] [\$1,19,04] [\$597,827] [\$1,49,799] [\$695,507,827] [\$1,477,822] [\$1,033,575] [\$1,477,822] [\$1,233,675] [\$1,477,822] [\$1,233,675] [\$1,477,822] [\$1,236,674] [\$236,	59 \$63,785 \$213,331 \$715,894 \$1,266,728 \$1,032,355 (\$1,0	\$800.144 [5875.441] [\$105.544] [\$567.745] [\$7341.103] [\$1567.441] [\$580.147] [\$1301.053] \$1252.75\$ \$5205.124 \$3.05.564 \$506.488 \$1.05.064 \$10.050 \$3775.29 \$1775.29 \$150.050 \$510.050 \$510.050 \$510.050 \$510.050 \$510.050 \$510.050 \$510.050 \$510.050 \$510.050 \$10.050	-88.4%, -153.7%, -77.9%, -90.7%, -89.7%, 158.4%, -409.9%, -29.4%, -32.6%, -41.8%, (52,143,717, 1,080,930, 177.669, 1,183,822, 450,103, 4,370, (261,457), (62,761), (233,256), (529,265),
Large C&I Total Customers on Arrearage Mgmt/Forgiveness PI	\$63,102 (\$43,705) (\$136,807) (\$196,741) \$236,862 (\$486,55) (\$8,695,124) (\$6,832,675) (\$3,288,713) (\$2,236,21) (\$1,000) (		[SAZ7.06] SISZ77 SALEON SILONIS SISLING (SINCE) SISLING SISLING SISLING SIDONI SIDONI SIDINI SILONI	24.78    10.73    42.48    5.58    0.48    47.58    48.58    77.48    8.58    2.59
I otal Customers on Arrearage Mgmt/Forgiveness PI Residential Low Income Residential Small C&I Medium C&I Large C&I Total	261   282   321   312   304   3   653   758   1,013   1,149   1,159   1,11	72 1,108 1,054 960 878 826		
	·   · ·   · · ·   · · ·   - · · · ·	85 L 1400 L 1338 L 1219 L 1.113 L 1.049		6.05
Residential Low Income Residential Small C&I Medium C&I	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$		140.0784   130.078   130
Large C&I Total Customers on Payment Plans	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$			- 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1
Residential Low Income Residential Small C&I Medium C&I Large C&I Total	- 4,871   5,617   6,513   6,784   6,595   6,37 1,334   1,474   1,643   1,783   1,614		$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	- 4.0% - 9.2% - 9.5% - 9.2% - 4.3% - 9.2% - 4.3% - 9.2% - 3.2% - 3.2% - 2.2% - 2.4%
I Total  Current A/R Residential  Low Income Residential	- 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	05 7,669 7,268 6,247 6,010 5,634		·
Residential Low Income Residential Small C&I Medium C&I Large C&I Total	\$3,663,163 \$2,244,719 \$1,325,301 \$857,290 \$648,863 \$685,49	87 \$697,801 \$806,551 \$1,814,799 \$3,097,114 \$3,727,656 \$3,7	\$5,866.138 \$50.403.65 \$18.006.75 \$520.091 \$7363.188 \$5598.090 \$46.77.006 \$38.346 \$382.017 \$220.017 \$12.665.78 \$166.999 \$68.2390 \$-10.100.000 \$18.000.0000 \$18.000.000 \$18.000.	- 4.68, - 11.75, - 14.15, - 6.6, - 17.15, - 1.86, - 7.76, - 5.76, - 4.75, - 4.
Large C&i Total Collection Effectiveness Residential	\$2,636,702 \$2,236,176 \$1,531,388 \$1,366,618 \$1,515,664 \$844.7: 39,237,650 \$25,970,176 \$1,763,440 \$12,990,192 \$9,958,107 \$9,769,00	34 \( \times \) \(	1.172.06   3.167.04   1.062.76   36.153   34.253   34.253   36.156   351.266   351.267   351.267   361.2	- 488
Residential Low Income Residential Small (&I Medium C&I Large (&I Total		4% 412% 48.2% 42.5% 61.9% 65.0% 7% 9.0% 10.7% 8.7% 17.1% 13.8% 13.8% 14. 66.3% 72.5% 77.5% 84.3% 81.7% 48. 66.3% 72.0% 67.5% 76.6% 83.4% 83.4%		1255   1275   2575
	10.10   10.20   12.2	0% 77.0% 85.6% 80.1% 80.1% 84.6% 85.3% 86.6% 41.6% 48.7% 44.4% 61.0% 64.6%	4.5%   1.5%   1.5%   5.2%   5.2%   4.0%   4.0%   4.0%   4.0%   1.5%	15.50
Footnotes (if necessary)				

**COMBINED** 

Footnotes (if necessary)

Summed on billing month rather than calendar month.
 Dollars allocated to reinstate and pay bad debt have been excluded from these amounts.